

Who is WECC?

- Founded in 1980
- Mission-based nonprofit
- Innovative, nationally-recognized industry leader
 - Energy-saving programs and pilots
 - Energy efficiency financing
 - Technical training and certifications
 - Marketing, planning, and support services



WECC Making A Difference

Since 2001, WECC has helped save:



\$978 million 7.3 million MWh of electricity

23.8 million **Dth of natural gas**

6.3 million metric tons of CO₂







572,116 homes powered for a year



Why Manufactured Homes?

Definition: Singlestory, constructed in a factory, wood-frame bolted to steel chassis, and designed to be transported





Why Manufactured Homes?

- Mobile homes comprise 6% of all singlefamily households in U.S.
- 19 million people (7.5%) of the U.S.
 population occupy 9 million mobile homes
- Energy standards have not been updated since 1994—lower than site-built homes



Underserved Market

The manufactured housing market requires a targeted, separate program with low delivery costs to capture energy savings and affect utility bill non-payment

- Smaller than site-built homes, MH show different cost effectiveness for common HVAC, water heating, plug-load, and lighting measures
- Residents of MH spend twice as much on energy per square foot of living space as site-built homes
- Owners are typically low-to-moderate income, increasing first-cost barriers and impact on utility bill payment practices
- Reduced WAP funding is creating opportunity for utility programs



Michigan Market Analysis

	Total MH Homes	% MH Home	Avg Age	Median MH Home Value	Average owner income	Average renter income
Eastern Upper and Northern Lower Michigan	39,910	10%	1978	\$43,450	\$42,983	\$23,586
Michiana Counties	13,088	8%	1972	\$33,700	\$50,010	\$26,456
Southeast Lower Michigan	98,274	4%	1982	\$28,300	\$52,569	\$32,829
Southwest Lower Michigan	87,713	7%	1979	\$39,700	\$48,059	\$26,679
Upper Central and Western Michigan	10,163	7%	1968	\$37,950	\$48,328	\$22,566
Statewide	249,148	5%	1980	\$35,900	\$49,729	\$29,090

Source: US Census Bureau American Community Survey State and Local Areas



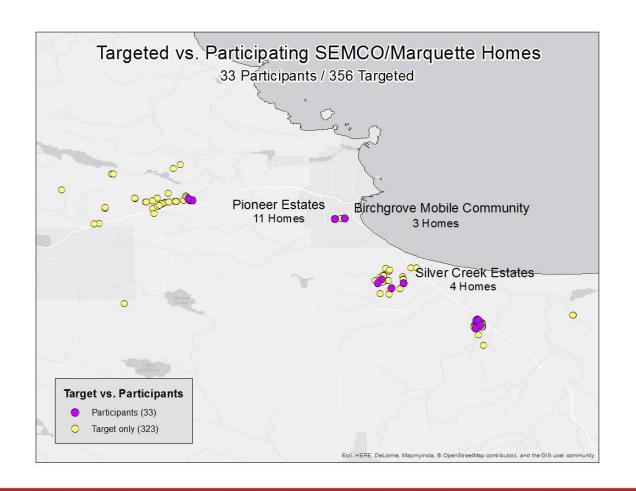
Manufactured Homes Pilot

- Co-sponsored by MECA and SEMCO
- Collect customer, equipment, and housing stock data for future program design
- Delivered in 2015, full roll-out in 2016
- Energy assessment and direct install with duct sealing
- Engage an underserved market
- Train contractors and provide QA/QC



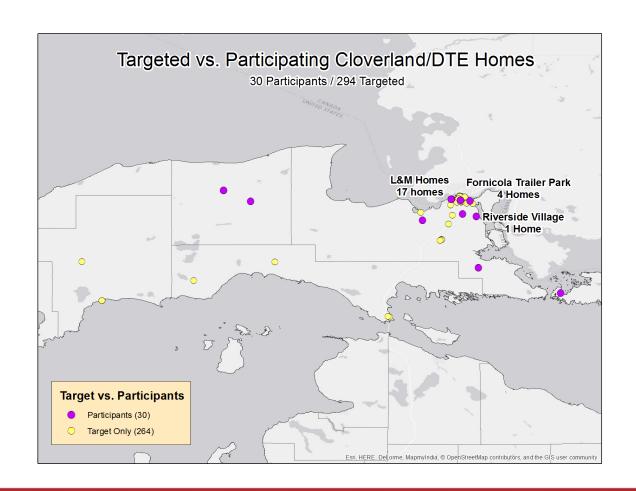


Marquette/SEMCO





Cloverland/DTE





Marketing and Outreach



SEMCO ENERGY Gas Company and Energy Optimization are joining together to offer a special Manufactured Homes Program at no cost to eligible customers

A professional, trained contractor will come to your home to:

• Test and seal your home's heating and cooling system ductwork

Install up to 10 Compact Fluorescent Light Bulbs

Install water- and energy-saving items

Plus, provide valuable information on how your home operates along with energy-saving ideas. All work completed in a high quality manner in one day or less, at no cost to you.

Act now! This offer is available for a limited time.

Contact the Energy Optimization program to sign up for this special program.

Call 877.296.4319 today.

Energy Optimization is a program funded incougnitive (

SEMCO

EFFICIENCY. SAVINGS. COMFORT.

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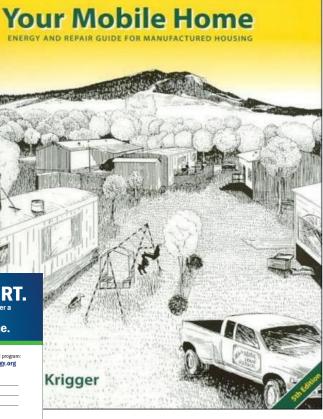
Contact the Energy Optimizati		m to sign up for this special program:					
OR provide contact information here:							
Name:							

State: ____ Zip code: _____ Daytime Phone: ____ Email:











Direct Install Measures

Measure	Quantity	
13W CFL (60W equiv.)	10	
Low-flow Showerhead 1.75 GPM	1	
Kitchen Aerator 1.5 GPM	1	
Bath Aerator 1.5 GPM	1	
Pipe Wrap - 6 ft.	1	
Duct Sealing	1	



Robust In-Field Testing







Vent Field Images—Pre-Work











Vent Field Images—Post-Work







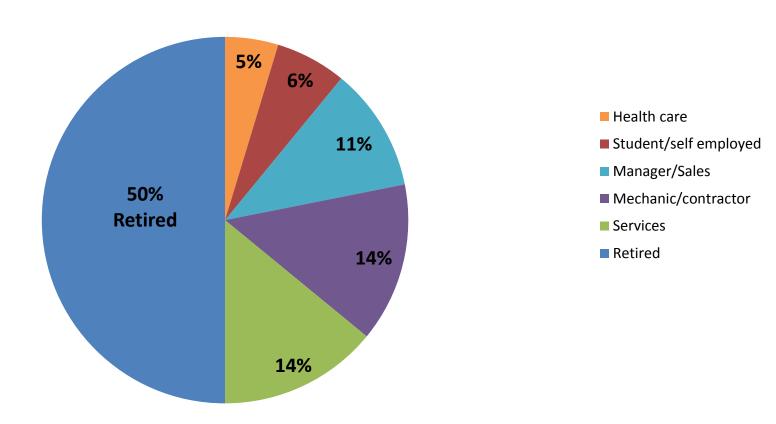
Low Income Customer Base



Annual Household Income

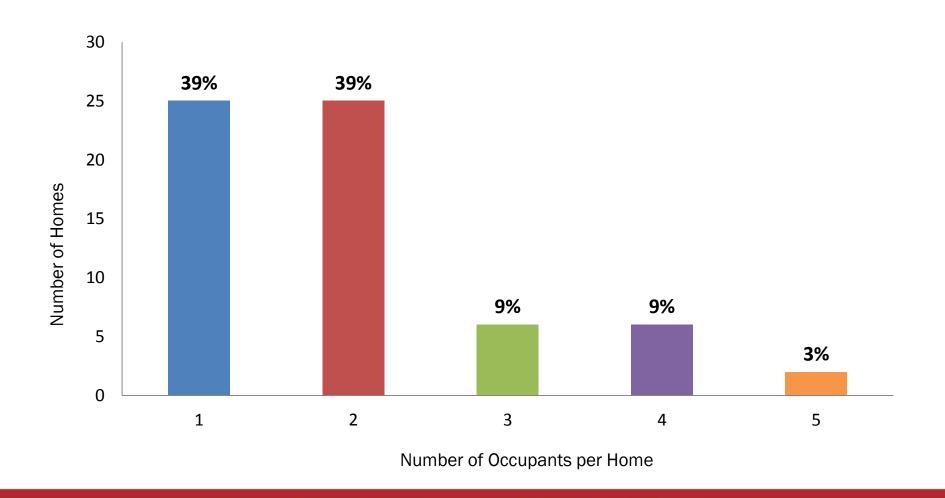


Fixed Income—Retired



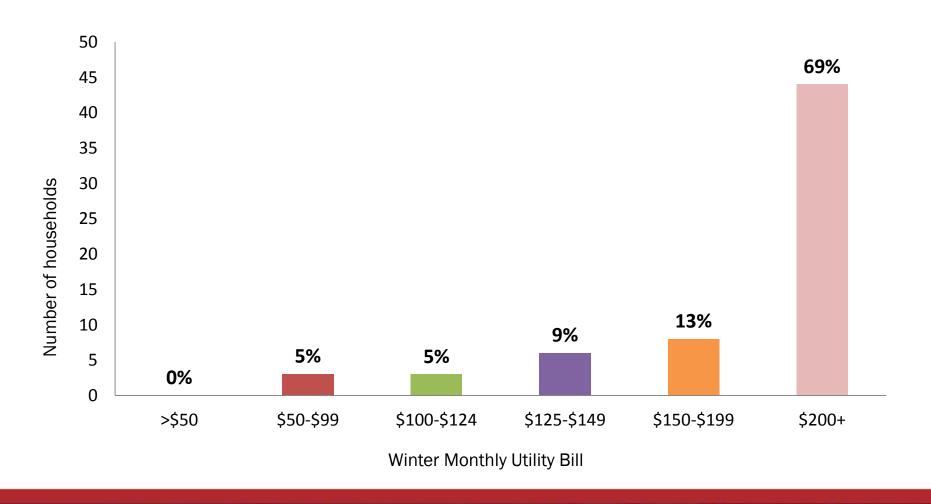


Small Households



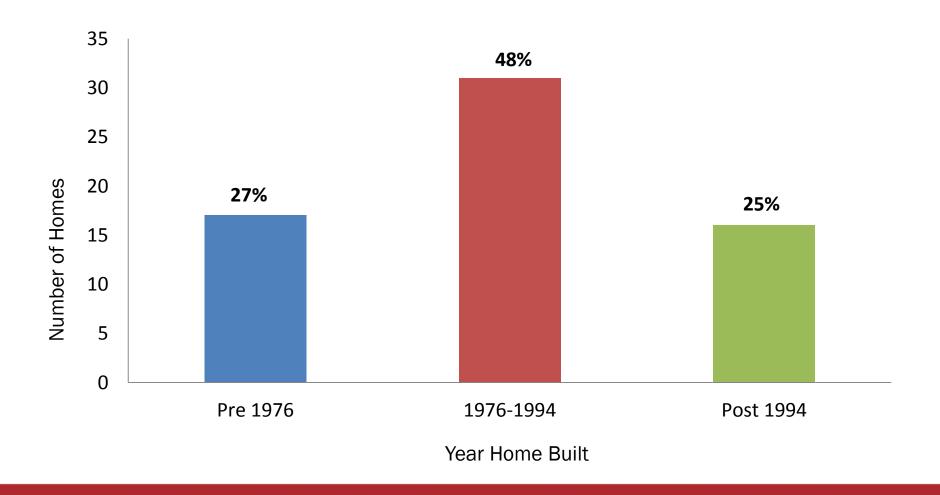


High Utility Bill Perception





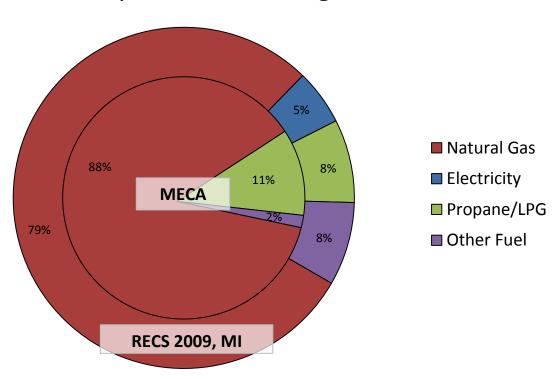
~50% Met Target Age of Home





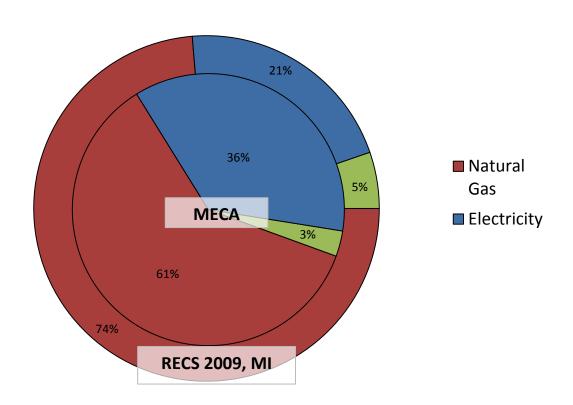
Heating Fuel

Primary Furnace Heating Fuel



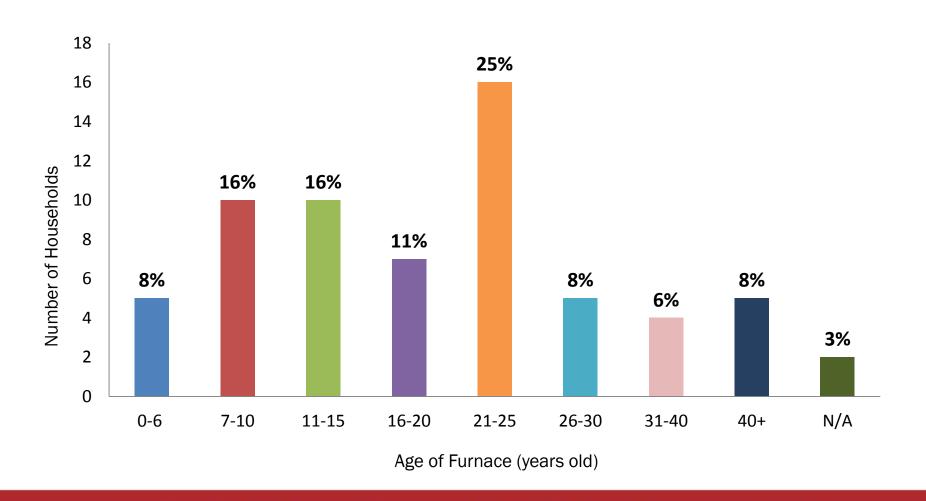


Water Heating





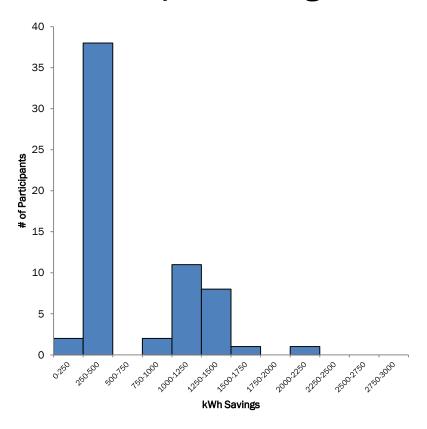
50% of Furnaces Over 20 Years Old



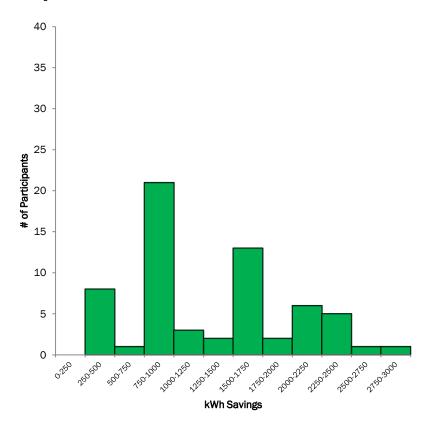


Pilot Participant kWh Savings

Pilot Participant Savings

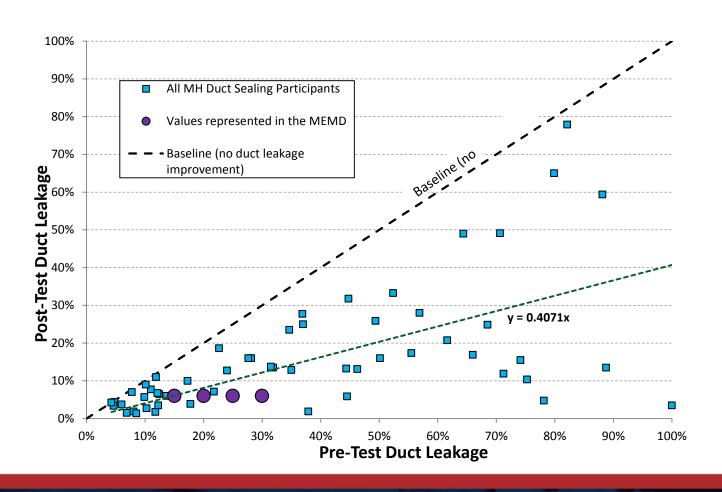


Expanded Measure List





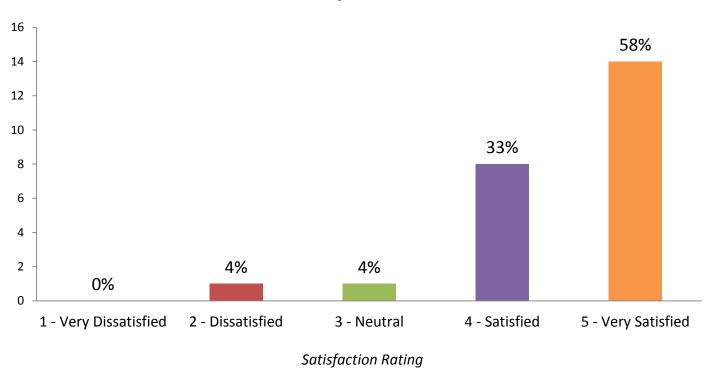
Duct Leakage Analysis (MI Only)





Customer Satisfaction

Overall, how satisfied are you with the EA and EI you recently received?





Customer Feedback

- "My furnace doesn't run so much, and the heat seems to be more evenly spread out.
- "I keep the heat set at 68 degrees and the house feels warmer."
- "Instant relief from the dust and cold."
- "Much warmer with the heat turned down."
- "The new showerheads they put in are nice."
- "Bills went down!"
- "Light bill"



Pilot Results

- 63 participants
 - 11 with central air (half of what we anticipated)
 - O with electric heat
 - 5 with no duct sealing
- Air leakage 38 percent, highest Michigan Energy Measures Database (MEMD) 30 percent
- Average 664 annual kWh and 152 therms savings per home



Next Steps

- Billing analysis Q1 2017
- Transition from pilot to program
 - Extending into Great Lakes Energy and Midwest Energy Cooperative territories
 - Adding exterior LED, ECM replacement, and programmable thermostats

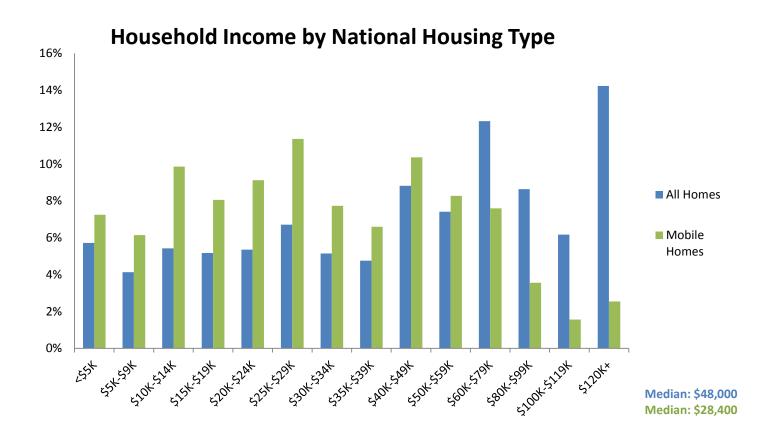


Future Considerations

- Community engagement and recruitment
- Contractor training is valuable
- Customer intake/scheduling process
- Homes have multiple bathrooms
- Geography matters
- To increase electric savings
 - Target homes with electric water heaters
 - Include ECM, outdoor LEDs, and programmable thermostats to increase average kWh savings



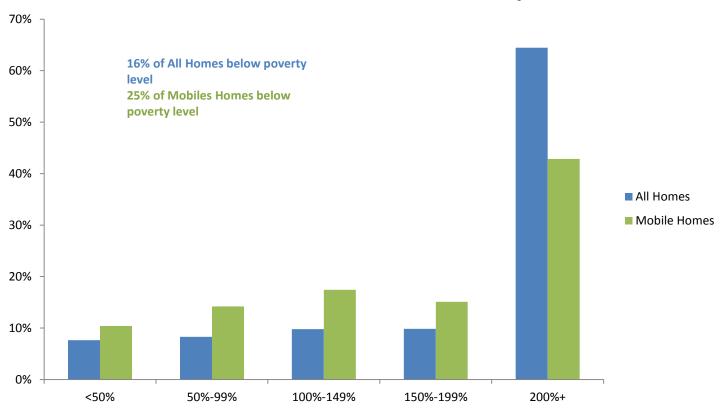
Low Income





Low Income

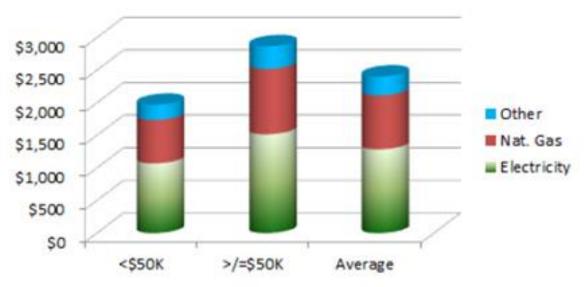
National Income as Percent of Poverty Level





Michigan Energy Costs

Estimated 2015 Michigan residential energy expenditures by pre-tax household income



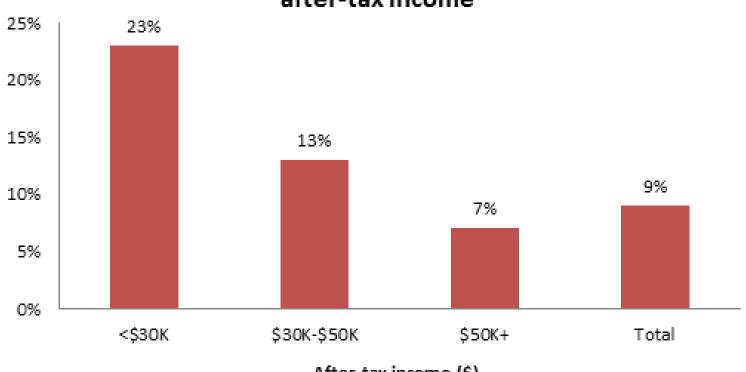
Pre-tax household income

Sources: U.S. DOE/EIA; U.S. Bureau of the Census.



Michigan Energy Costs

Michigan household energy costs as percentage of after-tax income



After-tax income (\$)



Why Manufactured Homes?

- Utility arrears management
- Reduce demand response
- Energy efficiency



Future Opportunities

